

Angela June Aranas Kent

M.Sc. Library & Information Sciences | M.A. Security Studies

Portfolio: ajakent.wordpress.com | Profile: [linkedin.com/in/ajakent](https://www.linkedin.com/in/ajakent)

EDUCATION

- 2014 **MSc. Library & Information Science**
The Catholic University of America, Washington, D.C. USA.
Graduate of the Year | Phi Beta Mu
GPA: 4.00 | Comprehensive Exam
- 2008 **M.A. Security Studies**
Georgetown University, Washington, D.C. USA.
Apprenticeship Training Certificate
Master's Final Paper: top marks received
- 2003 **Hons. B.A. International Political Economy. Minor Economics**
Trent University, Peterborough, ON. CANADA
Honours undergraduate program | Dean's Hon. Roll, President's Hon. Roll

HONORS AND AWARDS

- 2016 **TALL Texan**
Awarded by the Texas Libraries Association (TLA) to Texas early library leader professionals. Recipients participate in an exclusive leadership seminar retreat.
- 2015 **Emerging Leader**
Awarded by the American Libraries Association (ALA) to early library leader professionals. Completed paper and poster presented to the Research and User Services Association (RUSA).
- 2014 **Rising Star**
Awarded by the Special Libraries Association (SLA) to early library leader professionals.
- 2014 **Employee of the Quarter**
Nominated and selected by Texas State Library and Archives Commission (TSLAC) colleagues.
- 2006 **Merit Award**
Awarded by the Deputy Minister of Canada for exception service to the Canadian Ministry of Public Safety and Emergency Preparedness.

TEACHING

- 2014 - present *Texas State Library and Archives Commission, Austin, TX*
Head of Reference
- Developed and designed reference workshops. Identified workshop topics. Created templates and instructional guidelines for Reference Librarians and Reference Archivists. Reviewed and evaluated materials and workshops. Coordinated peer training and observation. Worked with the Education Outreach Coordinator to promote. Workshop included on-site computers, group discussions, and online presentations. User groups: independent researchers, including reporters, attorneys, state and legislative employees.
 - Developed and led classroom interactive educational tours and one-day workshops. Selected collections and resources. Worked with the Education Outreach Coordinator on options and logistics. User groups: middle school to graduate-level classes.
 - Coordinated stakeholder interactive educational tours. Created talking points for docents. Established flow of tour.
 - Daily one-on-one research interviews and library instruction with library and archive researchers.
 - Responsible for the training and evaluation of professional reference staff. Regular meetings to discuss delivery a variety of trainings for internal staff (including processing archivists and executive staff), external

stakeholders (including legislative and state agency employees), user groups (including school groups and genealogist and lineage groups).

- 2013 *The Catholic University of America*, Washington, DC
Embedded Librarian, First Year Experience
- Assigned as librarian to four first-year, undergraduate classes
 - Prepared formal library instruction through online course management system, class visits, computer lab tutorials, and one-on-one reference assistance
 - Reviewed and provided feedback on assignments to instructors
 - Prepared supporting reference materials for class assignments
 - Created a course LibGuide that was re-used by the instructor for subsequent courses
 - Received positive faculty feedback for library instruction and research assistance

- 2008 *Georgetown University*, Washington, DC
Graduate Student Apprentice, Apprenticeship in Training
- Completed a teaching portfolio that included philosophy of teaching, observational training, syllabus creation, and live workshop
 - Portfolio: social science research methods. Syllabus design: *Understanding Non-Government Organizations*

REFERENCE AND INSTRUCTION

- 2014 - present Texas State Library and Archives Commission. Austin, TX
Head of Reference, Archives and Information Services Division
- Hires and leads professional Reference Librarians and Reference Archivists within department
 - Develops and approves online instructional guides and workshop presentations.
 - Prepares and delivers instructional presentations and materials for visiting classes (all levels), researcher groups, and state agency and legislative offices
 - Provides reference instruction to researchers in-person, over the phone, and by email
 - Promoted from Reference Librarian to Team Lead (for Reference Librarians) to Head of Reference
- 2013 *The Catholic University of America*. Washington, DC
Reference Desk Assistant, Mullen Library
- Provided library instruction via instant messaging, over the phone, and in-person
 - User groups: undergraduate and graduate students, faculty, and the general public
- 2013 - 2014 United States Institute of Peace. Washington, DC
Student Research Assistant, Library & Knowledge Management
- Provided reference and instruction on library collection, services, and online database subscriptions
 - Library user groups: policy analysts and directors, professional staff, research assistants & fellows
 - Researched using online academic databases
 - Assessed, updated, and reported on digital repository (Peace Agreements Digital Collection)
 - Completed organization-wide project tracking (project management system and Excel spreadsheets)
- 2011 - 2014 *The Catholic University of America*. Washington, DC
Circulation and Student Supervisor, Mullen Library
- Developed student library training materials and modules using Blackboard CMS
 - Templates were adopted by campus branch libraries
- 2009 - 2011 Innovative Analytics & Training, LLC. Washington, DC
Research Assistant
- Created a white papers catalog, literature reviews, and subject bibliographies
 - Established research tracking methods and deliverables; managed daily research requests
 - Created and led a knowledge management working group
 - Co-authored academic papers & represented company at international academic conferences
- 2009 **Freelance Academic Researcher**

- Successfully worked with up to five organizations and completed over ten research projects
- Contributed to academic research for both nonprofit and corporate clients within the security and defense policy sector and academic research industry
- Worked with editorial board and authors for the *Defense Intelligence Journal*
- Acknowledged in inaugural journal issue; authored trade journal article and book chapters

2008 - 2011 United States Library of Congress. Washington, DC

Researcher Guidance Volunteer

- Provided assistance and instruction to newly registered library researchers
- Trained in all Library of Congress reading room orientations

2004–2007 The Canadian Embassy in Washington, D.C.

Research Analyst for Public Safety & Border Security (Political Division)

- Successfully coordinated high level official government trips and meetings
- Coordinated meetings & academic roundtables with government offices & think tanks
- Contributed to policy analysis through the daily tracking of policy portfolio issues and offering initial research and analysis
- Managed intern workload and research projects
- Participated in emergency management and cybersecurity tabletop exercises

WORK HISTORY

2014 - present Texas State Library and Archives Commission. Austin, TX
 2014 Texas State Law Library. Contract (Jan - May). Austin, TX. Librarian
 2013 - 2014 United States Institute of Peace. Washington, DC
 2011 - 2014 The Catholic University of America. Washington, DC. Circulation and Access Services Supervisor.
 2010 - 2013 Georgetown University Library. Washington, DC. Weekend Access Services Supervisor.
 2009 - 2011 Innovative Analytics & Training, LLC. Washington, DC
 2004 - 2007 The Canadian Embassy in Washington, D.C.

PUBLICATIONS Trade Journal Publications

Kent, Angela J.A., "Open Government Data," *Best Practices for Libraries*, 2014, pg. 98-100.
 Kent, Angela J.A., "Learning About Current Federal Libraries' Resources," *Best Practices for Libraries*, 2013, pg. 212-215.
 Aranas, Angela June. "Intelligence 2.0.," *Journal of International Peace Operations*, 2009, vol.5, no.3, pp.15-16.
Conference Papers. Abstract-reviewed
 Aranas, Angela., "Intelligence & Non State Actors," Proceedings of the International Studies Association Annual Meeting, March 16, 2011.
 Aranas, Angela., "Canadian & American Intelligence Systems," Proceedings of the International Studies Association Annual Meeting, March 16, 2011.

INVITED Paper Presentations

PRESENTER Paper Presentation, "Open Information and Libraries," *Special Libraries Association Annual Conference*, June 15, 2015.

Poster Presentations

Poster, "Library as Publisher," *American Libraries Association Annual Conference*, June 26, 2015. Co-author.
 Poster, "Seeking Truths: An Interdisciplinary Study of Research & Analysis Models," *Bridging the Spectrum Symposium*, February 1, 2013.
 Poster, "Embedded Librarianship: First Year Academic Programs," *Bridging the Spectrum Symposium*, February 1, 2013. Co-author.

Guest Lecturer and Speaker

Guest Lecturer, "Reference Services Management in Special Libraries," *Library and Information Science Department, School of The Catholic University of America. LSC888: Special Libraries*, July 11, 2019.
 Guest Speaker, "Rice University Federal Depository 50th Anniversary," *Rice University*, June 5, 2017.
 Panelist, "Career Transitions," *American Libraries Association Annual Conference*, June 26, 2015.
 Panelist, "Meet SLA's Rising Stars and Fellows," *Special Libraries Association Annual Conference*, June 9, 2014.

Presentations

Invited Presenter, “Re-opening FDLP libraries,” *FDLP Academy*, forthcoming, July 2020.
Invited Presenter, “Using FDLP eXchange in a State with More than One Regional,” *FDLP Academy*,
November 12, 2019.
Invited Presenter, “Disaster Preparedness and Response in the FDLP- Hurricanes Harvey, Irma, and
Maria,” *Federal Depository Library Conference*, October 16, 2017.

**PROFESSIONAL
TRAINING**

FreeCodeCamp Certificate, forthcoming, 2020
Coursera “Learning to Teach Online,” forthcoming, 2020
TALL Texans Institute for Library Leadership and Management, 2016
Harwood Institute for Public Innovation, 2015.
Apprenticeship in Teaching Certificate, Georgetown University, 2014

**PROFESSIONAL
AFFILIATIONS**

Beta Phi Mu, 2014 - present
American Libraries Association (ALA), 2012 - present
Texas Libraries Association, 2014 - present
Special Libraries Association (SLA), 2012 - present

**PROFESSIONAL
SERVICE**

Officer positions
Regional Coordinator, Texas. Federal Depository Library Program. Designated. 2015 - present
By laws Coordinator. ALA/Government Documents Roundtable. Elected. 2020-2022
Mentor. ALA/Library Leadership and Management Association. Selected. 2020-2021
President. SLA/Texas Chapter. Elected. 2015
Publications Committee Member. ALA/International Relations Roundtable. Selected. 2015
Secretary. SLA/Government Information Division. Appointed. 2015
Director-Communications, CTX/SLA. Assigned, 2014
Councilor. First Five Years Advisory Council. Appointed. 2014
Program Planning Committee, DC/SLA. Selected, 2014
Strategic Planning Committee, DC/SLA. Selected, 2013
President, SLA/CUA. Appointed, 2012
Reference Services
Online Reference Librarian. Government Information Online. 2019 - present
Contributing Author
Blog posts by Angela Kent, contributing editor. Exclusively prepared for the INALJ.com website. 2014
Blog posts by Angela Kent, contributing content provider. Prepared for the Special Libraries Association’s
First Five Years Advisory Council’s website. 2014.
Blog post, “Open Access, Federal Librarians, and Open Source Integrated Library Systems,” Open Access
Week. Written for the Special Libraries Association’s Social Science Division website.
Editor and Article Reviewer
Rohrig, Tom and Laura Sare., “Government Information: Readily Accessible yet also Grey Literature,”
Serials Librarian. Forthcoming, 2020.
Editorial Assistant. *Defense Intelligence Journal*. 2009-2010.
Judge and Reviewer
Scholarship Judge, Beta Phi Mu. 2020 - present
Notable Documents Judge, ALA/GODORT. 2020 - present
History Day Judge, Texas State Historical Association 2015 - present

LANGUAGES

English (native), French (advanced), Spanish (beginner)

**COMPUTER
SKILLS**

Computer languages and programs: XHTML, CSS, PHP, MySQL
UX and Information Architecture courses and projects
CMS: WordPress (creator/admin), LibGuides/LibAnswers (instructor), BlackBoard (instructor)
Project management systems: BaseCamp, Slack, SharePoint
ILS: SIRSI, Voyager, Millennium Sierra
Research Databases: all major databases, specializing in government information and digital repositories

Office suites: Microsoft Office, Google Suite, Apple IOS, Adobe
Easily adapts to customized software programs, platforms, and applications

**RESEARCH
INTERESTS**

Copyright. Open source/access. Grey literature/sources. Government information. Intelligence studies and information studies. Interdisciplinary research methods and analysis.

OTHER

Transcription, shorthand, and stenography learner. Italian and Korean language learner. US Figure Skating member and trial judge. American and Canadian citizenship